

PRINTED: 10/17/2017
FORM APPROVED

Division of Health Care Facilities

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: TN4710	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 - MAIN BUILDING 01 B WING: _____	(X3) DATE SURVEY COMPLETED 10/16/2017
NAME OF PROVIDER OR SUPPLIER NHC HEALTHCARE, KNOXVILLE		STREET ADDRESS, CITY, STATE, ZIP CODE 808 EAST EMERALD AVE KNOXVILLE, TN 37917		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
N 847	<p>1200-8-6-08 (17) Building Standards</p> <p>(17) The licensed contractor shall not install a system of water supply, plumbing, sewage, garbage or refuse disposal nor materially alter or extend any existing system until the architect or engineer submits complete plans and specifications for the installation, alteration or extension to the department demonstrating that all applicable codes have been met and the department has granted necessary approval.</p> <p>(a) Before the nursing home is used, Tennessee Department of Environment and Conservation shall approve the water supply system.</p> <p>(b) Sewage shall be discharged into a municipal system or approved package system where available; otherwise, the sewage shall be treated and disposed of in a manner of operation approved by the Department of Environment and Conservation and shall comply with existing codes, ordinances and regulations which are enforced by cities, counties or other areas of local political jurisdiction.</p> <p>(c) Water distribution systems shall be arranged to provide hot water at each hot water outlet at all times. Hot water at shower, bathing and hand washing facilities shall be between 105°F and 115°F.</p> <p>This Rule is not met as evidenced by: Based on observation and testing, the facility failed to provide hot water temperatures within 105°F to 115°F in 5 of 7 observed rooms.</p> <p>The findings include:</p>	N 847	<p>No residents were affected by this practice.</p> <p>All residents have the potential to be affected by this practice</p> <p>The maintenance department adjusted the water tempering system for the facility to the appropriate level of between 105 to 115 degrees for the past week and reported to the QAPI meeting 10/26/17. The center consulted with a licensed plumber to find a solution to the inconsistent temperatures at the shower, bathing and hand washing to remain within 105 to 115 degrees.</p> <p>The facility will report the water temperature for the locations in question for hte next 3 months to the QAPI committee. The QAPI Committee consists of the Medical Director, Director of Nursing, Administrator, Dietitian, Director of Rehabilitation, Director of Social Services, Business office manager, Director of Activities and other department heads.</p>	11/3/17

Division of Health Care Facilities

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

T. Bradley Shuford

TITLE

Administrator

(X6) DATE

4/1/17

STATE FORM

C459

DDHK21

If continuation sheet 1 of 2

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NAME OF PROVIDER OR SUPPLIER NHC HEALTHCARE, KNOXVILLE			STREET ADDRESS, CITY, STATE, ZIP CODE 809 EAST EMERALD AVE KNOXVILLE, TN 37817		
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N 847	<p>Continued From page 1</p> <p>Observation and testing on 11/16/17 between 9:30 AM and 11:30 AM revealed the following locations did not have water temperatures within 105 °F to 115 °F:</p> <ol style="list-style-type: none"> 1. 1st floor main bathroom water temperature of 123.8°F. 2. 257 sink water temperature 123.3 °F. 3. 219 sink water temperature 115.5 °F. 4. 276 sink water temperature 116.2 °F. 5. 2 East whirlpool room water temperature 118.0°F. <p>The maintenance director was present when the deficiencies were identified and acknowledged by the Administrator during the exit conference on 10/16/2017.</p>	N 847			